


BridgeMuseum - School Excursion Risk Assessment

Company Details:			
Name:	Feliz Puente Pty Ltd trading as BridgeClimb Sydney		
Contact Person:	Matt Jepson	Position:	HSE Manager
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Date:	30 th March 2026	Website:	bridgemuseum.com.au

Safety Management System:	
Level of Commitment to Safety:	<p>BridgeClimb is an adventure activity that carries an inherent level of risk. Safety is paramount at BridgeClimb, and we provide comprehensive safety equipment and thorough briefings for all participants. While incidents can occur due to the nature of climbing a large structure and ascending ladders, we have guided more than 5.5 million climbers without a single serious injury resulting in long term illness or fatality.</p> <p>BridgeClimb Sydney demonstrates its commitment to workplace safety through its membership with the National Safety Council of Australia (NSCA) and through a structured approach to managing health, safety and environmental risks across the business.</p> 
Safety Management	<p>BridgeClimb operates an integrated Health, Safety and Environment (HSE) Management System aligned with the principles of ISO 45001:2018 (Occupational Health & Safety) and ISO 14001:2015 (Environmental Management). This integrated approach supports BridgeClimb's commitment to maintaining a robust, proactive and continually improving framework for managing health, safety and environmental risks across our operations.</p>
Safety information provided to Climbers prior to climbing:	<p>Health and safety information is available on the BridgeClimb website Health & Safety, with additional pre-arrival information for Inbound Operators detailed in the <i>Inbound Confidential Resale License</i>. All Climbers also watch a mandatory safety video when onsite.</p>
Drug & alcohol Policy:	<p>BridgeClimb enforces a zero-tolerance approach to alcohol and illegal drug use in the workplace and while representing the business, as outlined in relevant policies and procedures.</p>



<p>Systems used to identify hazards, risk assess and develop risk controls:</p>	<p>BridgeClimb has detailed systems in place to proactively identify hazards across all areas of the business, with the aim of eliminating, mitigating or controlling risks.</p> <p>All risks are monitored and reviewed regularly by senior management and the Health, Safety & Environment (HSE) Manager through ongoing consultation, debriefs and Safety Working Groups.</p> <p>Team members receive training in risk assessment processes and documentation, which are reviewed at regular intervals.</p>
<p>Method for Team Members and Guests to communicate any safety concerns:</p>	<p>BridgeClimb team members and guests have a variety of channels available to raise safety concerns. These include Safety Working Groups (made up of team members from across the business), DoneSafe (our HSE Management System), speaking with a direct or indirect leader, team or individual meetings, and incident debrief processes.</p> <p>These channels are designed to support consultation, make it easy to raise safety concerns, and enable the identification and review of improvement opportunities. Workplace inspections are conducted on a daily, weekly or monthly basis across public and back-of-house areas, allowing hazards to be identified and addressed promptly. Incidents, hazards and corrective actions can also be reported through our HSE reporting system.</p>
<p>Does BridgeClimb have public liability insurance and workers compensation insurance:</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>

Sustainability Policy:

<p>Sustainability and company responsibility:</p>	<p>BridgeClimb is committed to undertaking its activities in an environmentally responsible manner. We conserve resources through the effective management of water and energy, and through sustainable waste management practices across our daily operations. This includes implementing waste reduction and recycling programs and purchasing recycled products where possible.</p> <p>BridgeClimb is continually improving its sustainability practices and has achieved Carbon Neutral status in line with its sustainability strategy.</p>
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Risk Management:

<p>Authority that regulates and sets safety standards:</p>	<p>Transport for NSW, SafeWork NSW</p>
<p>We certify that physical inspections and checks are made by:</p>	<p>Inspections are carried out by BridgeClimb's in-house Property Services team responsible for inspections. Where required, external specialist experts are engaged.</p>

Key risks / hazards identified:	Group Management of minors	Control strategies:	Adequate number of adults to manage minors in line with School risk assessment requirements Set guidelines for number of BridgeClimb team required as outlined. <ul style="list-style-type: none"> • 0-30 pax = 1 Guide • 31-60pax = 2 Guides • 65+ pax = 3* Guides For larger groups have additional Guides
	Child Protection		BridgeClimb guides do not assume supervisory, custodial, or child-minding responsibilities for students at any time. Teachers and accompanying school staff retain full responsibility for student supervision and duty of care for the duration of the visit.
Key risks / hazards identified:	Emergency Management	Control strategies:	Prior to the visit, a safety briefing is provided to all groups. In the event of an alarm or emergency, all participants are required to follow the directions of BridgeClimb wardens and team members and proceed to the identified emergency exits and evacuation assembly point. Teachers and accompanying school staff remain responsible for managing and accounting for their student group throughout any evacuation or emergency situation.
	Security or groups and belongings		Students are required to keep bags and personal belongings with them at all times. Student groups are supervised continuously by teachers and accompanying school staff, with support from BridgeClimb guides as required. BridgeClimb Emergency Procedures apply at all times during the visit.
	Dropping /throwing items off Pylon look out		An information pack is provided to schools prior to the visit outlining requirements for student behaviour, including the prohibition on throwing items from the upper and lookout levels. Students are supervised at all times by teachers and accompanying school staff, and expectations are reinforced during the onsite safety briefing.
	Health Considerations		Access to the observation level requires climbing 202 stairs from the road deck, with no lift access available. A reasonable level of fitness and mobility is required for participants to safely undertake the visit.




	Medical Emergencies		<ul style="list-style-type: none"> • First Aid-trained BridgeClimb team members are onsite, with first aid kits and automated external defibrillators (AEDs available). • BridgeMuseum operates as part of the wider Sydney Harbour Bridge emergency response arrangements, including escalation to • NSW Ambulance and other emergency services where required. • Regular emergency response training and drills are conducted, and incident and hazard reporting processes are in place.
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Operational Procedures and Safety Control Measures:	
Activities	Control Measures ✓ or <input type="checkbox"/>
We certify that team members are trained and qualified to administer first aid.	✓
We confirm that the particular conditions that make the activity potentially hazardous are as follows – <i>e.g. windy and wet weather, hot and humid weather conditions, dust storms</i>	BridgeMuseum operates in all normal weather conditions. In the event of severe or unsafe weather, the outdoor lookout level may be temporarily closed, while all indoor museum spaces and activities remain open and accessible.
We certify that all areas of the business have access to first aid facilities and equipment including an automatic external defibrillator.	✓

Additional Information:	
We certify that a safety briefing <u>will</u> be given to each group prior to the activity taking place.	✓

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 Risk Matrix		Consequences: How severely it hurts someone (if it happens)?				
		Insignificant As per definitions	Minor As per definitions	Moderate As per definitions	Major As per definitions	Extreme As per definitions
Likelihood: How likely is it to happen?		1	2	3	4	5
Almost certain Expected in most circumstances	E	Low	Medium	High	Severe	Severe
Likely Will probably occur at some time	D	Low	Low	Medium	High	Severe
Possible Unusual but possible, a possible co-incident	C	Low	Low	Medium	Medium	High
Unlikely Unlikely to occur, hasn't happened in years of exposure	B	Very Low	Low	Low	Medium	High
Rare May only occur in exceptional circumstances, no knowledge of previous incident/noncompliance	A	Very Low	Very Low	Low	Low	Medium

Definitions	Insignificant	Minor	Moderate	Major	Extreme
Safety	Insignificant injury or ailments. No treatment required	Injury or illness requiring onsite first aid treatment e.g. minor cuts and bruises	Offsite medical treatment needed. e.g. Stitches	Medium term, recovery from disability/injury to one or more persons. SafeWork NSW reportable injury. e.g. fracture.	Single or multiple fatalities and/or irreversible disability or impairment of people